

Hello, My name is Megan Robbins, I am the daughter of Deborah Robbins and I witnessed horrific abuses done to my mother while she was a patient at Health Central Hospital.

My mom had cold symptoms for a week and scheduled a monoclonal antibody infusion at Camping World Stadium. Her physician even prescribed ivermectin, steroids and hydroxychloroquine. When she went to the ER for shortness of breath and tested positive for COVID-19, the staff shamed her for refusing vaccination and rushed her to the COVID unit despite her objection. She reviewed her medical record on the patient portal and found inaccurate comorbidities, including chronic kidney disease. I brought her Primary Physician's records to have errors corrected but they refused to take them. I provided her prescribed medications but they threw them away.

The first critical care physician said imaging showed pneumonia, but said she would recover and he said he would discharge her the next day. I watched her pulse oximetry monitor, blood pressure and heart rate like a hawk, and took pictures to prove that her SPO2 was in the high 90's so I could show the doctors. The next day, a new team forced her to stay in bed, wear a CPAP mask, and couldn't have anything to eat or drink. Every time I requested food and water, her doctors said she was getting plenty of nourishment from her IV fluids. After repeatedly requesting food and water, a meal tray was placed out of reach and the nurse said strictly for family but had her smell it while she was starving. When she requested to lie in a prone position they reprimanded her and threatened to move her to ICU to sedate her and control her breathing. She repeatedly complained the mask was painful and had deep pressure marks on her face. My mom felt much better and could breathe with no problem.

Mom told them to stop morphine and remdesvir, but was ignored. Her call light was illuminated but staff stopped responding and told me she was annoying and continued to scroll thru social media and joke to each other instead. I requested to speak with hospital leadership. So the CNO came and warned that I'd lose my job at the hospital if I didn't stop interfering with my mom's treatment.

Doctors claimed she had cerebral hypoxia and lacked decision-making capacity. I told them that was untrue so they gave her a verbal assessment of questions and she was 100% correct, yet they refused her to make medical decisions. As her power of attorney, I refused the PICC line placement so an attending physician demanded we allow intubation, stating mechanical ventilation was her only realistic chance of survival and warned that if we refused we would be the cause of her death.

Mom signed a form to leave against medical advice. The nurse removed her IV, CPAP and helped her into a wheelchair. The security stopped us and said she couldn't leave until the daytime physician approved discharge. The next day, he inserted a PICC line and forced her into ICU. She told me she was being forced against her will. It was the last time I would see mom because I wasn't allowed into ICU with visitation restrictions. My mom had organ failure and cardiac arrest.

There were horrific circumstances surrounding my mother's care like inaccuracies in her medical record, limitations on her able minded decision-making, lack of informed consent process, the denial of her request to discharge, transferring her to ICU, and administering medications like Remdesvir and Morphine, and forcing ventilation despite her protests. This should never happen to anyone ever again!

Sincerely, Megan Robbins